

# LiveHealth Online

LiveHealth Online is a two-way video consultation appointment conducted with an on-demand healthcare provider, available to all members enrolled in the USC Trojan Care EPO and USC PPO Plans.

LiveHealth Online is available within the U.S. year-round, 24/7. During the consultation, healthcare providers can:

- Answer questions
- Make a diagnosis
- Prescribe basic medication

Learn about system requirements by visiting [livehealthonline.com](https://livehealthonline.com).

## Access is simple

- 1.** Input your subscriber ID number, which begins with NP followed by the 7 digits of your employee ID number (NPXXXXXXX). This can be found on the front of your Plan ID card.
- 2.** Select “Anthem Blue Cross and Blue Shield” when asked which insurance you have.
- 3.** Employees and all covered dependents can access an online doctor visit by creating one LiveHealth Online account per adult. Children use the employee’s account with an individual profile.

