



The University of Southern California (USC) and Keck Medicine of USC strive to offer comprehensive gender-affirming medical benefits that meet the needs of faculty and staff and their families.

USC's medical plan benefits for gender-affirming care are based on medical necessity and the latest World Professional Association for Transgender Health (WPATH) standard of care guidelines. For more information about gender-affirming health, visit www.wpath.org.

Commonly-covered gender-affirming services

- Gender-affirming surgeries, including chest, breast, and genital procedures
- Hormone therapies and other pharmaceutical coverage
- Medical office visits and laboratory services
- Voice care
- Mental health benefits
- Family planning and fertility preservation

For additional information about health plan benefits for gender-affirming care, call the USC Health Plans Member Services team at 213-740-0035 or the Member Services number on your medical plan ID card.

USC Trojan Care EPO and USC PPO enrollees can maximize their plan benefits when they receive services from Keck Medicine. Information about **Keck Medicine's Gender-Affirming Care program** is available by emailing a Patient Navigator at KeckGenderCare@med.usc.edu or by calling 323-442-5843.

Kaiser Permanente members have access to **Kaiser's Gender Health Services and Transgender Care**. More information is available by calling Kaiser's team at 323-857-3818.

Keck Community Medical Group, Las Vegas Healthcare Center, Local 11, USC Arcadia Hospital, or USC Verdugo Hills Hospital groups may have different benefits. Please contact your local health plan representative for more information.



This fact sheet is not a guarantee of coverage. Please review the Summary Plan Description (SPD) or Evidence of Coverage (EOC) available on **Employee Gateway** for more information and limitation of these benefits. Gender-affirming services are subject to prior authorization. We recommend contacting the Member Services number on your medical plan ID card prior to receiving services to ensure your understanding of the benefits available.