

# Keck Medicine of USC

BEYOND EXCEPTIONAL MEDICINE™



## USC PREMIER CARE

Health care is complicated. We'll help you and your family navigate it.

USC Premier Care is a new service available to USC Trojan Care EPO and USC PPO patients. This service is *free of charge* and has one simple goal: to make your health care easier, more convenient and more personal. Your physician will refer you to the program or you may call with questions.

The USC Premier Care team provides additional support to make sure you are at your best. Every patient has unique needs, so our services are tailored to provide the assistance best suited for you. By collaborating with your physician and clinical staff, USC Premier Care will help you reach important health milestones.

This is just the beginning with USC Premier Care. We soon will roll out services to help you get fit, manage your health and take important preventive measures. We also will help you select a primary care physician that best suits your personal health care needs.

Have questions or need more information about this program?  
Call USC Premier Care **Monday through Friday, 8 a.m.–5 p.m. at**

**(833) SC NURSE (833-726-8773)**

If you call after business hours, please let the operator know that you are a USC Premier Care patient.

You also can email us at [USCPremierCare@med.usc.edu](mailto:USCPremierCare@med.usc.edu).

### SERVICES INCLUDE:

- **USC Premier Care team:** We will determine next steps for your care. Our goal is to make managing your care easier, more convenient and more personal.
- **Scheduling:** Navigators are ready to serve you for your appointment needs with any of our Keck providers at any of our Keck locations. When you need to make an appointment with a Keck Medicine provider, call **(833) KECK USC (833-532-5872)**.
- **Wellness services:** We will connect you with health and wellness services including physical, speech or occupational therapy; weight loss or smoking cessation programs; and behavioral health. Copays apply based on your health plan benefits.
- **Medication management:** Our USC pharmacists will make sure you and your family understand your medications and how to take them properly.
- **Community services support:** We will find support options and community resources for everyday living for you and your family. We also offer rapid referral to social work.
- **Health education and lifestyle support:** We will provide you with education to manage your health.
- **Transition of care:** If you are admitted to a hospital, when your inpatient care is complete we make sure you safely transition to your home. We also will connect you with your physician for a follow-up appointment.

### USC Premier Care Team Members:

- Your primary care physician and clinic staff
- USC Premier Care Nurse
- USC Premier Care Coordinator