TrojansAlert is an emergency notification system that allows university officials to contact you during an emergency by sending messages via text and/or email.

New students will be automatically registered for TrojansAlert at the beginning of their first semester. New staff and faculty will be automatically registered for TrojansAlert upon hire.

Other members of the USC community, including parents and regular visitors to campus, are strongly encouraged to sign up for TrojansAlert.

LiveSafe, managed by the USC Department of Public Safety and the USC Department of Emergency Planning, is a free downloadable app that mobile users can use to initiate contact with emergency responders around the University Park and Health Science campuses. Download the LiveSafe app from the Apple App Store or Google Play.

TRAM & BUS SERVICES

USC Transportation provides complimentary safe transportation between UPC and HSC as well as to North University Park, Downtown L.A., Union Station, Marina Del Rey, Alhambra and other locations. Trams and buses operate during working hours as well as weekends and evenings (for some routes).

CAMPUS CRUISER

This service provides free rides within the DPS patrol area (in both campuses) for students, faculty, staff or guests who work, study or take classes at night.

CALL (213) 740-4911

Use Lyft

USC has extended its program with Lyft as part of the Campus Cruiser program at UPC nightly, from 7 PM until 2 AM. For more information, visit:
http://transnet.usc.edu/index.php/campus-cruiser-program/how-to-use-lyft/

Phone Numbers

DPS Emergency (213) 740-4321
DPS Non-Emergency (213) 740-6000

WEBSITE

http://dps.usc.edu

FOLLOW US:

USC Department of Public Safety
@USCDPS
@USCDPS
The University of Southern California Department Of Public Safety (DPS) is one of the largest university public safety agencies in the nation. DPS has an authorized strength of nearly 350 full-time members. Under the leadership of Chief John Thomas, DPS is responsible for providing public safety services to the campus community which stretches more than 2.2 square miles. DPS operates 24 hours a day, 365 days a year and is committed to maintaining a safe and secure environment conducive to learning.

The Department of Public Safety consist of the following:

**Public Safety Officers (PSO)** are armed officers. PSOs are granted arrest authority through a written agreement with the Los Angeles Police Department. PSOs are required to attend a certified police academy and complete a thorough background screening process.

**Community Service Officers (CSO)** are unarmed security officers. They provide security services at university owned property, buildings and residential facilities. CSOs coordinate and conduct all of the unique security needs for the University Bookstore, hospitals and retail shops in need of specialized security services.

**Public Safety Dispatchers** Dispatchers are assigned to our Communications Division. They receive calls for service from students, faculty, staff, guests and community members. They dispatch department personnel via radio.

**Surveillance Operations Monitor (SOM)** monitors Closed Circuit Television (CCTV) digital recording programs, vehicle tracking technology, access control system, as well as fire, life and intrusion alarms.

**Security Ambassadors** DPS supplements security services to Contemporary Services Corporation (CSC) commonly known as “Yellow Jackets” who provide high visibility within the campus and surrounding community.

The department offers a variety of quality public safety services and educational programs administered through the utilization of highly trained personnel, state-of-the-art technology and a community-based policing philosophy.

**Community Relations**
The Department of Public Safety’s Community Relations Office (CRO) offers a wide variety of no-cost crime prevention and education programs such as Rape Aggression Defense (RAD), theft prevention, identity theft, personal safety and more. These programs are offered to USC students, faculty, staff, neighborhood organizations and community members. To obtain further information on any of the following programs or to get answers to other questions, please contact the Community Relations Office at:

Phone: (213) 821-6690
Email: CRO@dps.usc.edu

**Emergency Telephones**
Blue light emergency phones are located throughout the University Park and Health Sciences campuses. The phones are connected to DPS 24-hour communications center and identify the phone location if the caller is unable to speak. The phones can be used to request a transportation escort, report suspicious activity and report crimes.

**Lost and Found**
DPS operates the university’s centralized lost and found service. For more information, please visit: http://dps.usc.edu/services/lost-and-found/
Please contact Lost and Found at (213) 740-9759, Monday through Friday between 9am and 5pm.

**After Hours Visitor Registration Program**
USC’s University Park Campus, located in the heart of Los Angeles, welcomes thousands of guests and visitors each year. USC strives to maintain a safe community for its students, faculty, staff, guests and neighbors, and has instituted the following after-hours visitor registration program to help maintain a safe environment.

**After Hours Visitors**
From 9 p.m. to 6 a.m. every night, the number of entrances to campus are limited; security personnel will be stationed at each entrance; and visitors coming to campus will be required to show identification.

USC students, faculty and staff are required to register any guests arriving after 9 p.m. Guests must present photo identification in order to enter campus. Visitor registration is available online at https://visitor.usc.edu/. Once a USC student, staff or faculty registers a guest, the information is immediately available to entrance attendants.

**After Hours Gate Closures**
Nine main entrances to the campus are open at all times; however secondary entrances to campus close after business hours and/or at 9 p.m. To view a map of entrances open after 9 p.m., please visit the USC Maps site. Additional information is available at visitor.usc.edu.