

Electronic EOB Statements

Sign up for electronic Explanations of Benefits (EOBs) today!

HealthComp now offers you the option to go paperless and receive an e-mail notification whenever a new explanation of benefits (EOB) statement has been posted online. Online EOBs contain the same information as the printed EOBs you receive in the mail, and can be viewed 24 hours a day, 7 days a week. You'll also enjoy the convenience of referencing archived EOBs at any time.

The e-Advantage:

- Secure
- Eco-Friendly
- Convenient
- View EOBs 24/7

To Access EOBs Online:

1. In Internet Explorer, browse to www.healthcomp.com
2. Click on **Members**
3. Click on **HCOOnline**
 - If you have not previously logged into HCOOnline you will need to complete the **New User Registration**.
 - Click on **Member** registration and follow the prompts to register.
4. Log in and Select **User Account**
5. Then select **Electronic EOB Signup**
6. If you don't have an email address on file, enter the email address where you would like to receive the EOB notifications.
7. If you already have an email address on file, you may change it to a different email address at your discretion by clicking on the **Change** button.
8. Check the box **Yes, receive Explanation of Benefits (EOB) notification via email**. Click **Save**. Please allow 1-2 business days for this feature to go into effect. You may revert back to receiving paper EOB at any time by simply checking the box **No, send me paper Explanation of Benefits (EOB)**.
9. Be sure to add hconline@healthcomp.com to your contacts, to ensure delivery of electronic EOB notifications.



GO GREEN

Sign up today by visiting HCOOnline

If you have any questions or require assistance, please contact **HealthComp's** customer service team at 800.442.7247 or hconline@healthcomp.com